



The Canadian Experience: Requirements for a Successful Health Care Research Organization

A science-based clinical research organization that bridges academics & industry

9400 Henri-Bourassa Boulevard West Montreal, Quebec, Canada, H4S 1N8 Tel: 514 934 6116 Fax: 514 934 9913

www.jssresearch.com

JSS Medical Research



Canadian-based full service Contract Research Organization (CRO)

Office in Bogotá, Colombia

+25 years in business

Privately held and financially stable

Experienced management team

Sponsor centric (>70% repeat business)

89 full time + 49 regionally based contract staff





JSS Medical Research is a full service clinical research organization



Senior Management

John Sampalis PhD President, CEO & Chief Scientific Officer

Stella Boukas BA, CCRP Chief Operations Officer

Joanne Watson MSc Chief Business Development Officer

Emmanouil Rampakakis PhD Vice President Scientific Director

Francois Le Barbenchon BSc Director of Clinical Operations

Sanjay Machado MD Executive Director, Global Business Operations

Norman Elliott MSc Executive Director, Business Development

Marta Lia Valencia MSc Business Officer South America Marianna Boukas BA Executive Director, Quality Assurance

> Michel Bordeleau BSc, MBA Global Director of IT

Nadia Longo MSc Director, Business Operations

> Toni Rinow MBA PhD Chief Financial Officer

Julie Vaillancourt BSc, MSc, PhD Candidate Senior Director of Academic Research

Yohana Granados MSc Director of Clinical Operations Latin America

> Marie Maxime Hubert MSc Manager Market Access & HEOR

Fridon Chouha MD (M.B.Ch.B.) Director, Medical Liaison



* Part time consultant SS Recherche médicale Medical Research

A science-based organization with wide and deep academic affiliations and ability to work with associations

Other

affiliations

Academic Affiliations

Dr. John Sampalis, President

BSc, BA (Hon.), MSc, PhD, F.A.C.E.

Associate professor (tenured), department of surgery (McGill University and University of Montreal)

Director of surgical research (Jewish General Hospital)

Head of the surgical epidemiology division (McGill University)

Senior Management: Members of faculty at internationally recognized universities

Ongoing relationships with Medical Schools in Canada, US, Europe and South American Universities

Access to Academics and KOLs in Canada, US, Europe and South American Universities



- American Association for the Surgery of Trauma
- Canadian Arthritis Network
- Canadian Obesity Network
- Canadian Rheumatology Research Consortium

Recherche médicale Medical Research

- Canadian Urology Research Consortium
- Quebec Ministry of Health
- Ontario Ministry of Health
- Ontario Best Practices Research Initiative

Our global reach allows us to provide services in all developmental phases

Offices Montreal, Canada & Colombia with clinical research staff located in Costa Rica, Guatemala, Peru, Panama, Venezuela and Ecuador and access to Mexico, Argentina, Brazil and Chile with partners

Partners

Environics (Canada) Venn-Life Science (Europe) NEOX (Europe) ICOM (Egypt) CCBR (Brazil) Salutis International (Spain) Max Neeman (India)

> Recherche médicale Medical Research

, [†]

••

Offices

Countries where JSS Medical Research is active

Proven expertise in Research across all Phases



Sponsors can rely on our expertise in a wide range of therapeutic areas

Cardiovascular (incl. hypertension/Dyslipidemia)	73
Auto-Immune (rheumatology, dermatology)	65
Oncology	57
Infectious Disease	53
CNS/Psychiatry (including MS)	34
Vaccines	19
Pain Management	14
Ophthalmology	13
Medical Devices	12
Respiratory Disease	11
Diabetes	10
Trauma	10
Women's health	7
Transplantation	5
Osteoporosis	4

Number of Projects by Therapeutic Areas (past 5 years)



We offer solutions & insights for sponsors' developmental phases & post-approval needs



- Advanced Biostatistics
- Rescue Analysis

JSS Medical Research Capabilities



Requirements for a Successful Health Care Research Organization



1. Subject Matter:

- The subject matter of Health Care Research is SCIENCE
 - The essential ingredients of any *health research program* are derived from one or more of the following disciplines:
 - Physiology
 - Biology
 - Biochemistry
 - Medicine
 - Psychology
 - Sociology
 - Epidemiology
 - Biostatistics
 - Health Economics

Any organization / entity involved in health research must have a strong foundation in one or more of the above sciences and be capable of accessing the others as needed to create a multidisciplinary scientific team.



2. Academic Links:

- Strong Scientific Foundation:
 - Is essential
- Academic Institutions with Medical Schools and Research:
 - Incubators of Scientific Excellence and Advancement
 - Key Opinion Leaders
 - Researchers
 - Teachers
 - Medical Students
 - Graduate Students in Life Sciences
 - Residents
 - Post Doctoral Fellows

Any organization / entity involved in health research must have affiliations or at the minimum strong relationships / alliances with academic institutions.

3. Science as the Foundation for Logistics & Operations:



Establish science as the core and then build clinical operations and logistics on the basis of scientific excellence; not the other way around



4. Quality Assurance:

- Establish Strong Quality Assurance Program:
 - Independent from Operations and Science.
 - Reporting to CEO or Upper Management.
 - No Compromise to Standards
 - Highest non-tangible investment



Any organization / entity involved in health research must ensure the credibility of the researchers / investigators and the reliability and validity of the results: ZERO tolerance



Recherche médicale Medical Research

5. Information Technology:

- High Quality and Reliable Computer Systems are essential:
 - Electronic Data Capture
 - Study Progress
 - Remote Monitoring
- Reliable and Validated Systems
 - Regulatory Compliance
 - User Friendly
 - Intuitive
- Communication:
 - Internal and External
- Information (Knowledge) Management:
 - Transparency
 - Continuity
 - Disaster Recovery
 - Risk Minimization



Information Technology must be a FACILITATOR: NOT A DRIVER of Processes.



6. Value Proposition:

- Health Care Research Organization MUST:
 - Address the NEEDS and Provide Value to all Stakeholders
 - Neglecting any one of them:
 - Unacceptable
 - Ultimately lead to failure



Any organization involved in Health Care Research CANNOT operate in isolation and MUST address the needs of ALL Stakeholders without compromise



7. Finance:

- Fiscal Control is Essential
 - Profitability to Ensure Viability of the Organization
 - Pricing of Services:
 - Competitive
 - Reasonable Profit Margins
 - Expenses:
 - Monitored and Controlled
 - Without Compromise of Quality
 - Cash Flow Management:
 - Survival of the Organization
 - Balance of Accounts Receivable and Payable

Financial management is ESSENTIAL: Otherwise the organization will either fail (everyone loses) OR the quality will be compromised (everyone loses).

8. Adaptation:

- Health Care:
 - Dynamic with Constant Changes Driven by:
 - Treatment Gap
 - Safety Gap
 - Knowledge Gap
 - Must adapt to the contemporary needs:
 - Drug Development Phase
 - Therapeutic Areas
 - Demands:
 - Discovery (New Treatments)
 - Needs Assessments (Gaps)
 - Health Economics
 - Comparative Effectiveness

Health Care Research Organizations must conform to the changes in the critical issues and priorities.



9. Support:

- Health Care Research MUST BE Facilitated:
 - Governments:
 - Financial:
 - Tax Credits to Industry
 - Development:
 - University and Researcher Support
 - Expansion:
 - Community Physician Involvement
 - Regulatory Agencies:
 - Enable NOT Disable
 - Strict BUT Reliable
 - Decisive BUT Efficient

Governments and Regulators must first Protect the Patients and Population BUT must also create environment of cooperation to allow research to be realized.



Thank You!

JSS Medical Research Inc. 9400 Henri-Bourassa Blvd. West St-Laurent, Montreal, Quebec CANADA H4S 1N8 T. 514 934 6116 • F. 514 934 9913 www.jssresearch.com

Follow us on in



for publications and updates

FOILOW US ON

TOL PUBLICATIONS AND



JSS Recherche médicale Medical Research